



CROSS-CULTURAL ISSUES IN CONFLICT: ADVANCED MEDIATOR'S AND ADVOCATE'S MIND

Friday, May 10, 2019

Maximum CLE credit: 5 (3 Substantive/2 Ethics credits)

9:00 am – 9:30 am	Introductions and Exercise
9:30 am – 10:30 am	Working with an <i>Understanding-based</i> Mediation Model <ul style="list-style-type: none"> i. Exploring Culture and Cultural Stories ii. Application to Mediation Settings
10:30 am – 10:45 am	<i>Break</i>
10:45 – Noon	Development of <i>Trust</i> by working with Heuristics, Biases & Ethics <ul style="list-style-type: none"> iii. Identifying Cognitive Barriers to <i>Cultural</i> understandings iv. Overcoming the Barriers with Practical Tips
Noon– 1 PM	<i>Lunch</i>
1:00 pm – 2:00 pm	Employment of <i>Emotional Intelligence</i> in Leadership Capacities <ul style="list-style-type: none"> v. Walking the Path: Working with Memory

2:00 pm – 3:00 pm

Ethical *Dilemmas*, Identity and Culture

vi. Leading the Path: Working without Boundaries

3:00 pm – 3:15 pm

Conclusion \

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